

RFP Addendum #1

As part of the YCE Multiplex Project we are preparing to enter a construction phase in the coming years. Therefore, we must acknowledge that it may result in some disruptions to the services and operations of the Leisure Centre. The extent and duration of these potential interruptions are currently unknown, as detailed planning and scheduling are still underway.

We understand that this uncertainty may raise questions and concerns, particularly for those considering a lease agreement with us. To address these concerns, we would like to outline our commitment to minimizing disruptions and ensuring a smooth transition during the construction phase:

1. **Communication:** We will maintain open lines of communication with the concession leaseholder throughout the construction process. Regular updates will be provided to keep you informed of any developments, timelines, and potential impacts on your operations.
2. **Mitigation Measures:** We will work on strategies that will mitigate disruptions as much as possible.
3. **Flexibility:** We are committed to working closely with our concession leaseholders to find solutions that accommodate your needs and minimize any inconveniences you may encounter during the construction period.
4. **Long-Term Benefits:** We believe that the improvements resulting from this construction project will enhance the overall appeal of the Leisure Centre and drive increased patronage, benefiting all concession leaseholders in the long run.

As the project progresses, we will gain a clearer understanding of the specific impact on services and operations. We will provide regular updates and engage in discussions to ensure that your concerns and needs are addressed effectively.